Enterprise VoIP Walk Through
(Version 1.0)

DISA

DEFENSE INFORMATION SYSTEMS AGENCY
DEPARTMENT OF DEFENSE

DISADirect**Storefront »**

Welcome jlabumbard
09 Feb 2016 19:07:23 Z

Log Out

Ordering as DISA/NS6   Change

Cart ⛒ 0

My Provisioning | My Tracking | My Metrics | My Orders | My Approvals (0) | My Services

🔍 Service Categories

Search

Search

- ▪ Transport Services ⊙
- ▪ Data Services ⊙
- ▪ Voice Services ⊙
- ▪ Satellite Services ⊙
- ▪ Wireless Services ⊙
- ▪ Other Services ⊙

☐ If you do not see the Service you are trying to order that means it is currently not available within Storefront, please navigate to DDOE to order that Service. For a full list of available DISA Services, please visit the Service Catalog on DISA.MIL.

🎤 Voice Services

Select → Configure → Add to Cart

🎤 **Enterprise VoIP**

1

Order Now »

You have selected: Enterprise VoIP.

If you are new to the Storefront, please review the Service Walk Through before getting started with your order.

Learn more about this service at DISA.MIL

Active Help

DISA Direct Storefront is a fast and easy browsing, ordering, and buying experience. We're your one-stop shop for ordering and configuring network equipment and services.

Need more help?

Visit our FAQ page

OR

Contact Us

Service Request

Item: Enterprise VoIP

CJON: SF29FEB167908

Type Action: START

Item Configuration

▷ **Prerequisites**
Not yet configured

⊖ **NIPRNet LAN Location**
Not yet configured

⊖ **EVoIP Equipment**
Not yet configured

⊖ **Installation and Maintenance**
Not yet configured

Select | Configure | Checkout

Continue ▶

Prerequisites

I confirm that the EVOIP Pre-Requisite Checklist has been completed. *

☐ Checklist completed

You must confirm the pre-requisite above to continue. A link to the checklist can be found in the Active Help on the right.

Total Quantity of Voice Over Internet Protocol (VoIP) Phones * [____]

Total quantity of soft client licenses * [____]

Total (hard and soft clients) 0

List the last 4 characters of the Command Communications Service Designator (CCSDs) for the NIPRnet service: *

CCSD	Action
	Add

Do you wish to port existing Defense Switched Network (DSN) telephone numbers to the EVoIP service? ○ Yes ● No

Do you wish to port commercial public switched telephone network (PSTN) numbers into the EVoIP service? ○ Yes ● No

1 Complete required fields

2 Review Optional Questions (see next slide)

Do you wish to port existing Defense Switched Network (DSN) telephone numbers to the EVoIP service? ◉ Yes ○ No

Individual Phone Numbers/Ranges: *

** *At a minimum, one individual number or one range of numbers must be listed.*

Enter the existing phone numbers individually (e.g., 6182203492).

-- AND/OR --

Enter the full phone number of the lowest part of the range in the From Range (e.g., 6182208971).
Enter only the last four of the phone number of the highest part of the range in the To Range (e.g., 9999).

Phone Number/ From Range	To Range	Action
		Add

Do you wish to port commercial public switched telephone network (PSTN) numbers into the EVoIP service? ◉ Yes ○ No

Individual Phone Numbers/Ranges: *

** *At a minimum, one individual number or one range of numbers must be listed.*

Enter the existing phone numbers individually (e.g., 000618220897156).

-- AND/OR --

Enter the full phone number of the lowest part of the range in the From Range (e.g., 000618220897156).
Enter only the last four of the phone number of the highest part of the range in the To Range (e.g., 9999).

Phone Number/ From Range	To Range	Action
		Add

Provide Voice ISP TSR Number *

1 Complete optional questions if necessary

1

Continue ▶

Service Request

Item: Enterprise VoIP

CJON: SF29FEB167908

Type Action: START

Item Configuration

▷ **Prerequisites**
Not yet configured

⊖ **NIPRNet LAN Location**
Not yet configured

⊖ **EVoIP Equipment**
Not yet configured

⊖ **Installation and Maintenance**
Not yet configured

Prerequisites

I confirm that the EVOIP Pre-Requisite Checklist has been completed. *   ☑ Checklist completed

Total Quantity of Voice Over Internet Protocol (VoIP) Phones *   `3`

Total quantity of soft client licenses you will be installing on computer *   `2`

Total (hard and soft clients)   **5**

List the last 4 characters of the Command Communications Service Designator (CCSDs) for the NIPRnet service: *

CCSD	Action
1234	Delete
	Add

Do you wish to port existing Defense Switched Network (DSN) telephone numbers to the EVoIP service?   ○ Yes ◉ No

Do you wish to port commercial public switched telephone network (PSTN) numbers into the EVoIP service?   ○ Yes ◉ No

Item: Enterprise VoIP

CJON: SF29FEB167908

Type Action: START

Select 〉 **Configure** 〉 Checkout

2

◀ Back | Continue ▶

EVoIP Equipment

Do you have existing EVoIP equipment? ○ Yes ● No

⚙ Item Configuration

✓ **Prerequisites**
Complete

✓ **NIPRNet LAN Location**
370 CANNON DR. , 370 CANNON DR., LITTLE ROCK AFB, AR, 72099, US

▷ **EVoIP Equipment**
Not yet configured

⊖ **Installation and Maintenance**
Not yet configured

1

Click "Yes" if you have existing equipment.
(See next slide)

Item: Enterprise VoIP

CJON: SF29FEB167908

Type Action: START

⚙ Item Configuration

✅ **Prerequisites**
Complete

✅ **NIPRNet LAN Location**
370 CANNON DR. , 370 CANNON DR., LITTLE ROCK AFB, AR, 72099, US

✅ **EVoIP Equipment**
Cisco 6921

▷ **Installation and Maintenance**
Not yet configured

Select   Configure   Checkout

◀ Back   Continue ▶

2

Installation and Maintenance

1

Click to expand and enter notes on unique installation facts if needed.
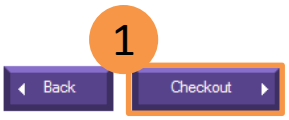
▼ **Unique Installation Factors** ✅

Unique Installation Factors:

5000 Characters Remaining

Item: Enterprise VoIP

CJON: SF29FEB167908

Type Action: START

Select   Configure   Checkout

Review Page

1

◄ Back   Checkout ►

Item Configuration

✓ **Prerequisites**
   Complete

✓ **NIPRNet LAN Location**
   370 CANNON DR. , 370 CANNON
   DR., LITTLE ROCK AFB, AR, 72099,
   US

✓ **EVoIP Equipment**
   Cisco 6921

✓ **Installation and Maintenance**
   None specified

ⓘ **Review Page**

Service Request

Item:	Enterprise VoIP
Type Action:	START
CJON:	SF29FEB167908
On Behalf Of Agency:	DISA
On Behalf Of Organization:	DISA-CONUS (CONUS)

Submitter Information

Full Name:	Mr. Steve Holt
Email:	Steve.Holt.CIV@MAIL.MIL
Agency:	DISA
Organization:	DISA-CONUS (CONUS)
Phone:	312-779-8804 x5347
Pager:	+011-618-229-4311

View Addressing and Routing

Show Estimated Cost...

You have selected the following options:

Expand All   Collapse All

▼ **Prerequisites :: Complete**

CCSD:	1234
Qty of VoIP Phones:	3
DSN Phone Ranges to Port:	None Provided
PSTN Phone Ranges to Port:	None Provided
Qty of IP End Devices:	2
PreReq Confirm End User Checklist:	End User Checklist Completed

Select Configure Checkout

2

Back Continue

Purpose-Mission

Checkout

- ✅ **Ordering Org and Agency**
  Completed

- ▷ **Purpose-Mission**
  Not yet completed

- ⊖ **Service Dates**
  Not yet completed

- ⊖ **Justifications and Approvals**
  Not yet completed

What Mission Need does this support?(Product/Service Description)*

```
START a Enterprise VoIP service at  370 CANNON DR.,
LITTLE ROCK AFB, AR, 72099, US
```

4918 Characters Remaining

National Security System Code:* NO - NSS exemption not required.

Quality of Service:* UCR - Unified Capabilities Requirements

1

Select values in required fields

Do you want to provide a CCO or CMO? ○ Yes ● No

Enter DISA Control Number (DCN) [ ]

Unclassified description of the exercise

Item: Enterprise VoIP

CJON: SF29FEB167908

Type Action: START

Checkout

✅ **Ordering Org and Agency**
Completed

✅ **Purpose-Mission**
Completed

▷ **Service Dates**
Not yet completed

⊖ **Justifications and Approvals**
Not yet completed

Select   Configure   Checkout

1

Back   Continue ▶

Service Dates

Show Estimated Cost...

Is this a Temporary order request? *   ○ Yes ◉ No

Are you submitting this request to document an order that was previously submitted or fulfilled (After the Fact)? *   ○ Yes ◉ No

Estimated Operational Service Start Date? *
[05/29/2016] ❓
◉ Use estimated start date (05/29/2016)   ○ Specify other

If possible, would you like the service sooner than the requested Operational Service Start Date?   ○ Yes ◉ No

Item: Enterprise VoIP

CJON: SF29FEB167908

Type Action: START

Checkout

✅ **Ordering Org and Agency**
Completed

✅ **Purpose-Mission**
Completed

✅ **Service Dates**
Completed

▷ **Justifications and Approvals**
Not yet completed

Select   Configure   Checkout

1

◀ Back   Continue ▶

Justifications and Approvals

Message Classification* [Unclassified ▾]

Justification of Service Requested

1000 Characters Remaining

Identification of Reference

1000 Characters Remaining

Approval Document

1000 Characters Remaining

Select   Configure   Checkout

Service Item Review

Item: Enterprise VoIP

CJON: SF29FEB167908

Type Action: START

1

◄ Back   Add To Cart ►

Related CJONs:	CJON	Action
		Add

Checkout

✓ **Ordering Org and Agency**
Completed

✓ **Purpose-Mission**
Completed

✓ **Service Dates**
Completed

✓ **Justifications and Approvals**
Completed

ⓘ **Service Item Review**

Additional Email Addresses:	Email Address	Recipient Type	Action
			Add

Bulk Add To Addresses   Bulk Add CC Addresses

Save   Related CJONs and Additional Emails without adding to the Cart.

Selected Options

Service Request

Item:	Enterprise VoIP
Type Action:	START
CJON:	SF29FEB167908
On Behalf Of Agency:	DISA
On Behalf Of	DISA-CONUS (CONUS)

Submitter Information

Full Name:	Mr. Steve Holt
Email:	Steve.Holt.CIV@MAIL.MIL
Agency:	DISA
Organization:	DISA-CONUS (CONUS)
Phone:	312-779-8804 x5347

Cart

| 1 |

Continue Shopping   **Finalize Order**

Merchandise availability is not guaranteed.

Prices are estimates and are subject to change.

Item	Non-Recurring Cost (NRC)	Monthly Recurring Cost (MRC)	Estimated Annual Recurring Cost
Enterprise VoIP : START CJON: SF29FEB167908 Add Another | Edit | Remove From Cart | Save For Later	$0.00	$0.00	$0.00
Sub Total:	$0.00	$0.00	$0.00
DITCO Service Charge (2.5%):	$0.00	$0.00	$0.00
Total:	**$0.00**	**$0.00**	**$0.00**

Estimates include applicable DITCO fees.

DISA Cost Estimate is subject to change. Any change in the cost estimate (MRC/NRC) will be coordinated with the agency requesting the service prior to DISA finalizing the requirement.

Payment Information
Not yet completed

Select | Configure | Checkout | **Finalize**

Continue ▶

Payment Information

ⓘ Select one or more items from the table below and click "Apply Funding" to either view the current funding information or to provide new/updated funding information.

Hide Cart Contents

Select All		Item	Non-Recurring Cost (NRC)	Monthly Recurring Cost (MRC)	Estimated Annual Recurring Cost
☐	⊖	Enterprise VoIP : START CJON: SF29FEB167908 View Item Details | Addressing and Routing	$0.00	$0.00	$0.00
Sub Total:			$0.00	$0.00	$0.00
DITCO Service Charge (2.5%):			$0.00	$0.00	$0.00
Total:			**$0.00**	**$0.00**	**$0.00**

1 Click check box →

2 Apply Funding

Estimates include applicable DITCO fees.

DISA Cost Estimate is subject to change. Any change in the cost estimate (MRC/NRC) will be coordinated with the agency requesting the service prior to DISA finalizing the requirement.

Estimates include applicable DITCO fees.

DISA Cost Estimate is subject to change. Any change in the cost estimate (MRC/NRC) will be coordinated with the agency requesting the service prior to DISA finalizing the requirement.

PDC Funding

We recommend that Total Cost Thresholds (Not to Exceed) be equal to or greater than the NRC and MRC cost estimates (shown in bold text here). Your payment is validated (indicated by a green checkmark) once all required information is complete.

PDC Funding should cover at least **$ 0.00** in non-recurring costs and **$ 0.00** in monthly recurring costs (Estimated Cost).
PDC Funding must cover at least **$ 0.00** in non-recurring costs and **$ 0.00** in monthly recurring costs (Actual Cost Estimate).

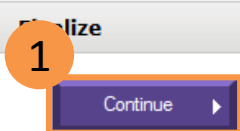|	Cost Threshold (Not To Exceed)		
Program Designator Code	Non-Recurring Cost (NRC)	Monthly Recurring Cost (MRC)	Action
AOFF31	$ 0.00	$ 0.00	Delete
Subtotal	**$ 0.00**	**$ 0.00**	Add Another PDC

1 Click the box to enter a PDC

Press "Save Changes" to save all your changes to the funding information.   Save Changes

2 Once a PDC is entered the "Save Changes" will be active. Click "Save Changes"

Select   Configure   Checkout   Finalize

1

Continue ▶

Payment Information

ⓘ Select one or more items from the table below and click "Apply Funding" to either view the current funding information or to provide new/updated funding information.

Hide Cart Contents

Select All		Item	Non-Recurring Cost (NRC)	Monthly Recurring Cost (MRC)	Estimated Annual Recurring Cost
☑	✅	Enterprise VoIP : START CJON: SF29FEB167908 View Item Details | Addressing and Routing	$0.00	$0.00	$0.00
		Sub Total:	$0.00	$0.00	$0.00
		DITCO Service Charge (2.5%):	$0.00	$0.00	$0.00
		Total:	**$0.00**	**$0.00**	**$0.00**

Apply Funding

Estimates include applicable DITCO fees.

DISA Cost Estimate is subject to change. Any change in the cost estimate (MRC/NRC) will be coordinated with the agency requesting the service prior to DISA finalizing the requirement.

Select   Configure   Checkout   **Finalize**

1

Back   Place Order ▶

Order Review

Payment Information
Completed

Order Review

Hide Cart Contents

Item	Non-Recurring Cost (NRC)	Monthly Recurring Cost (MRC)	Estimated Annual Recurring Cost
Enterprise VoIP : START CJON: SF29FEB167908 View Item Details | Addressing and Routing	$0.00	$0.00	$0.00
Sub Total:	$0.00	$0.00	$0.00
DITCO Service Charge (2.5%):	$0.00	$0.00	$0.00
Total:	**$0.00**	**$0.00**	**$0.00**

Estimates include applicable DITCO fees.

DISA Cost Estimate is subject to change. Any change in the cost estimate (MRC/NRC) will be coordinated with the agency requesting the service prior to DISA finalizing the requirement.

ⓘ Click View Item Details link to see more details...

Order Confirmation

Your orders have been submitted and are being processed:
- If there is an issue with processing your order, it will be placed back in your Cart.
- If your order is successfully processed, it will appear on the My Orders page on the In Process tab.

Please check back shortly to view the current status of the order processing.

You can choose any link on the page or choose either of the options below:
- Review In Process Orders
- Return to the Storefront Home Page

1 The confirmation page shows that the order has been recorded and it is being processed

2 Click on the "Review in Process Orders" link to view the status of the order.

My Orders

Draft

73 rows

<< first < prev   1   2   3   4   5   6   7   ...

Addressing and Routing

▸ Addressing

▾ Routing

▸ Approval Route Point #1 - OfficeTitle_1 - Pending: 2/29/2016, 3:21:01 PM

▸ Approval Route Point #2 - OfficeTitle_2 - NA

▸ Approval Route Point #3 - OfficeTitle_3 - NA

Requestor	CJON	TSR	Service Type	Status					Actions
holts	SF29FEB167908		Enterprise VoIP	Pending Approval	START	AOFF31	29 Feb 2016 21:18:32 Z	29 Feb 2016 21:18:43 Z	Addressing and Routing | Copy | History | Recall | View
holts	SF29FEB167900		Wireless Devices and Services - DMCC Hots...	Pending Approval	START	AOFF31	29 Feb 2016 14:34:35 Z	29 Feb 2016 14:34:45 Z	Addressing and Routing | ...Recall |
holts	SF26FEB167882		DoD... Capability - Unclassified	Pending Approval	START	AOFF31	26 Feb 2016 18:55:25 Z	26 Feb 2016 18:55:38 Z	...Routing | ...Manage ...all | View
holts	SF26FEB167878		Wireless Devices and Services - DMCC Hotspot	Pending Approval	START	AOFF31	26 Feb 2016 17:16:33 Z	26 Feb 2016 17:16:46 Z	...Routing | Copy | History | Recall | View
holts	SF26FE......		SIPRNET	Pending	START	AOFF31	26 Feb 2016	26 Feb 2016	Addressing and Routing | ...History | Recall |
holts	SF26FE...								...ing and Routing | ...istory | Recall |

Order status

Click to see where the order is in the routing workflow.

On the "My Orders" page under the "In Process" tab the order is listed after it is successfully processed.

For assistance with DDSF issues
you may contact the
DCCC Service Desk
1-844-DISA-HLP (347-2457), option 2
DSN: 312-850-0032, option 2
disa.dccc@mail.mil